

ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

Due to the COVID-19 pandemic, the Thai authorities imposed the regulations regarding a permission to enter the Kingdom of Thailand, including the quarantine upon arrival.

Bumrungrad International Hospital remains ready to accept the patients to provide state-of-the-art healthcare as well as quarantine of the patients and their companions during this difficult time.



REQUIRED DOCUMENTS:

- Copy of the patient's passport with a certified signature (newly signed).
- Copy of the companion's passport(s) with certified signature(s) (newly signed) [max. 3 companions].
- Updated medical report with relevant investigation results.
- Referral letter from a doctor in current country, stating the need to seek for treatment in Thailand.
- Proof of financial status, e.g. bank statement (as per request).
- Insurance policy (or Guarantee letter from the Embassy) covering the treatment of COVID-19 incurred in Thailand, medical transportation and repatriation if needed, minimum amount of USD100,000 each, for the patient and each companion.
- Affidavit of support*. (Only for patient with companions. Prepared by Bumrungrad International in attachment, signed by the patient and/or companions.)
- Letter of intention and consent for quarantine. (Prepared by Bumrungrad International in attachment, signed by the patient and/or companions.)
- Flight ticket (if available).
- Fit-to-travel or Fit-to-fly certificate issued by a licensed doctor in the current country, within 72 hours before departure. **(Please do not seek for this item yet. We shall alert you when to visit the doctor for this certificate.)**
- COVID-19 test result within 72 hours before departure. **(DO NOT attempt to get the COVID-19 test before the approval is confirmed.)**

After receiving and processing the documents above, Bumrungrad International Hospital will submit a **Confirmation Letter** to the Thai authorities in order to request for a permission for the patient and companions to enter the Kingdom of Thailand. Once approved, a copy of the **Confirmation Letter*** will be sent to the patient to be submitted to the Royal Thai Embassy in the current country, then the patient will receive the **Certificate of Entry (COE)** from the Embassy.

* The approval from the Ministry of Public Health of Thailand will remain valid for 15 days, in order to apply for the Certificate of Entry at the Royal Thai Embassy/Consulate General in country of origin.

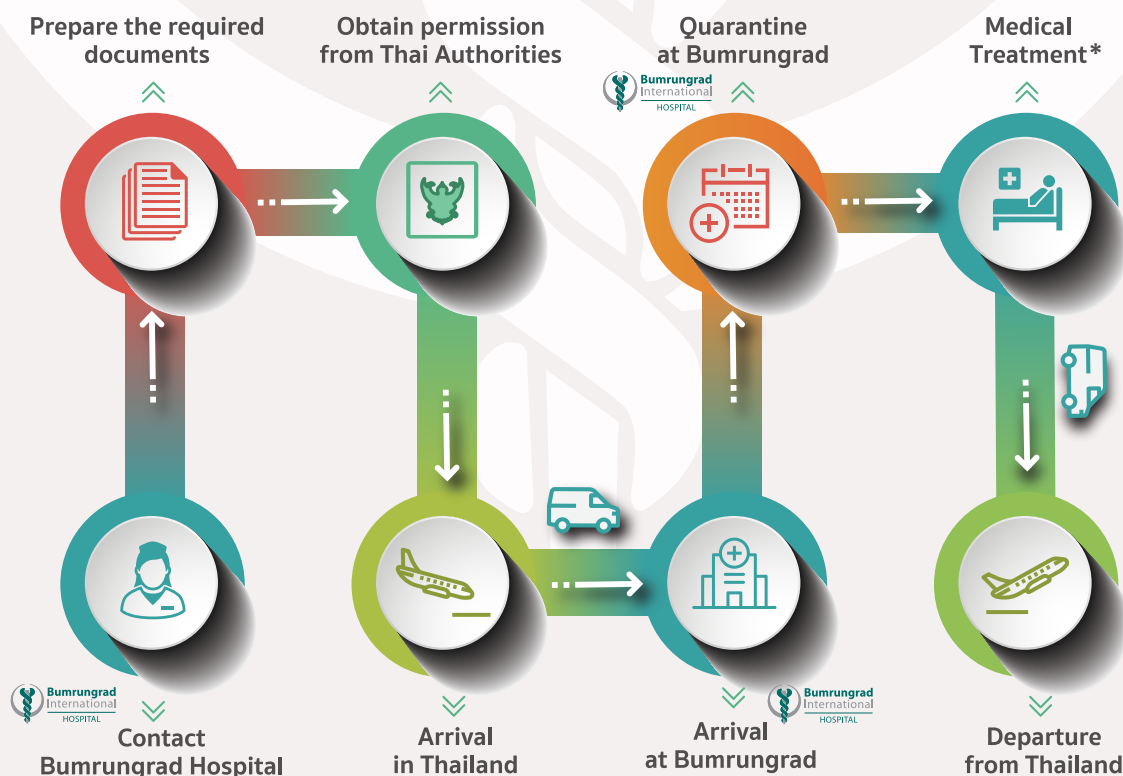
PROTOCOL FOR QUARANTINE IN BUMRUNGRAD INTERNATIONAL HOSPITAL:

- A patient and companion(s) will be subject to a quarantine in Bumrungrad International Hospital for the duration of 14+2 days from the day of arrival into the Kingdom of Thailand. (The first day of arrival is referred to as day 0 and quarantine is completed on day 15).
- Only one companion can stay with the patient in the negative-pressure room, the 2nd and 3rd companion(s) will be in a (separated) single room during the quarantine period.
- A patient will only be allowed to leave the room for medical investigations and procedures as required, while companion(s) will remain in the room throughout the quarantine period, except for visiting the patient at certain times of the day.
- Fever and respiratory tract symptoms will be monitored on a daily basis.
- Nasopharyngeal and oral swabs for real-time Polymerase Chain Reaction (rt-PCR) test for COVID-19 (SARS-CoV-2) will be performed 3 times: on day 0, 7 and 14.
- If the test result for COVID-19 is detectable (positive), the infected individual will be cared for in Bumrungrad International Hospital on their own expenses (under insurance coverage, conditions may apply).
- Smoking is not allowed during quarantine.
- Premature return / repatriation of the patient and companions is not allowed by Thai authorities.
- The approvals from the Embassy of the patient's nationality as well as the Ministry of Foreign Affairs are needed before returning home (the process takes 2 – 3 days).

Foreign nationals, who are permitted to enter the Kingdom of Thailand as patients seeking for medical care (see page 3), can only be quarantined in the hospital upon arrival.

In order to mitigate the risk of COVID-19 throughout the travel, including ground and air transportation, patients and their companion(s) should:

- Wear mask and maintain appropriate distancing in the public area at all times.
- Wash their hands often with soap and water for at least 20 seconds.
- If soap and water are unavailable, use an alcohol-based hand sanitizer with at least 60% alcohol content.
- Bring sanitation wipes with them. Avoid touching their eyes, hands and mouth. Cover their mouth and nose with their bent elbow or tissue when coughing or sneezing.
- In addition to above practices, wear mask and wipe their seats and tray with sanitation wipes.



*The treatment can be commenced during or after the quarantine period, depending on the care team's consideration.

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Patients and their companions, who are currently in the following countries, are allowed to submit for consideration to enter the Kingdom of Thailand for Alternative Hospital Quarantine (AHQ)

Ref: Ministry of Public Health, Thailand as of 1 January, 2021

1	Afghanistan	46	Finland	91	Nicaragua
2	Albania	47	Georgia	92	Niger
3	Algeria	48	Germany	93	North Macedonia
4	Andorra	49	Greece	94	Norway
5	Angola	50	Grenada	95	Oman
6	Antigua and Barbuda	51	Guatemala	96	Pakistan
7	Arab Egypt	52	Guinea	97	Papua New Guinea
8	Argentina	53	Guyana	98	Paraguay
9	Armenia	54	Haiti	99	Peru
10	Australia	55	Honduras	100	Philippine
11	Austria	56	Hong Kong	101	Qatar
12	Azerbaijan	57	Iceland	102	Romania
13	Bahamas	58	Indonesia	103	Russia
14	Bahrain	59	Ireland	104	Rwanda
15	Barbados	60	Israel	105	Saint Kitts and Nevis
16	Belarus	61	Jamaica	106	Saint Lucia
17	Belize	62	Japan	107	Saint Vincent and the Grenadines
18	Benin	63	Jordan	108	San Marino
19	Bhutan	64	Kazakhstan	109	Saudi Arabia
20	Bolivia	65	Kenya	110	Senegal
21	Bosnia and Herzegovina	66	Korea (South Korea)	111	Seychelles
22	Botswana	67	Kuwait	112	Singapore
23	Brazzaville	68	Kyrgyz Republic	113	South Africa
24	Brunei Darussalam	69	Lao	114	Spain
25	Cambodia	70	Latvia	115	Sri Lanka
26	Canada	71	Lesotho	116	Sudan
27	Cape Verde	72	Liberia	117	Suriname
28	Chile	73	Libya	118	Syria
29	China	74	Liechtenstein	119	Taiwan
30	Colombia	75	Luxembourg	120	Tajikistan
31	Congo	76	Macao	121	Tanzania
32	Costa Rica	77	Malaysia	122	Thailand
33	Côte d'Ivoire	78	Maldives	123	Togo
34	Croatia	79	Mali	124	Trinidad and Tobago
35	Cuba	80	Malta	125	Tunisia
36	Cyprus	81	Mauritius	126	Turkey
37	Denmark	82	Moldova	127	Uganda
38	Dominican Republic	83	Monaco	128	United Arab Emirates
39	El Salvador	84	Mongolia	129	Uruguay
40	Equatorial Guinea	85	Montenegro	130	Uzbekistan
41	Eritrea	86	Morocco	131	Venezuela
42	Estonia	87	Mozambique	132	Vietnam
43	Eswatini	88	Namibia	133	Yemen
44	Ethiopia	89	Nepal	134	Zambia
45	Fiji	90	New Zealand	135	Zimbabwe

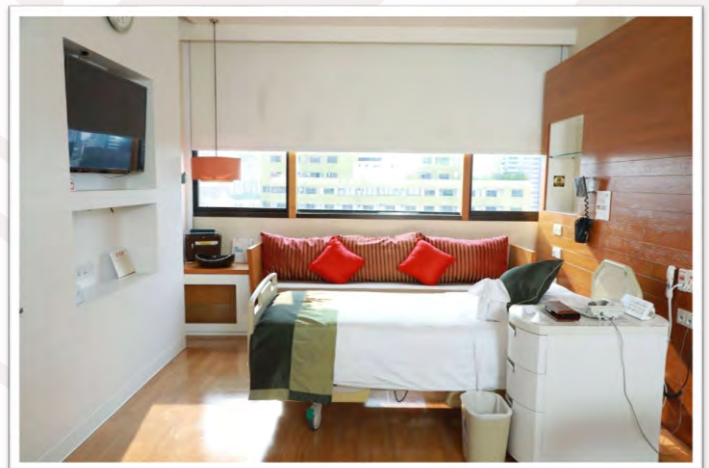
QUARANTINE PACKAGE COST

- **1 patient** from **THB 67,500**
(1 regular room*)
- **1 patient + 1 companion** from **THB 97,500**
(1 regular room*)
- **1 patient + 2 companions** from **THB 157,500**
(2 regular rooms*, the patient and the 1st companion stay in 1 room and the 2nd companion in another room)
- **1 patient + 3 companions** from **THB 217,500**
(3 regular rooms*, the patient and the 1st companion stay in 1 room while the 2nd and 3rd companions in one room each)

* **Inclusion:** Room charge for 15 nights (quarantine only, no inpatient care), 3 meals per day and 3 COVID-19 tests (on day 0, 7 and 14) with daily fever monitoring.

Remarks:

- The actual cost and deposit amount upon arrival may vary, e.g. additional inpatient or ICU charges, depending on the patient's condition.
- Doctor's fees not included in the package.
- The room size is approximately 30 square meters (323 square feet).
- Additional room charge of **THB 2,000 / night** will be incurred, in case the patient is in the ICU and the 1st companion is in the regular room alone.



For more information, please contact
Bumrungrad's Medical Transport Department (24/7):

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