

ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

Due to the COVID-19 pandemic, the Thai authorities imposed the regulations regarding a permission to enter the Kingdom of Thailand, including the quarantine upon arrival.

Bumrungrad International Hospital remains ready to accept the patients to provide state-of-the-art healthcare as well as quarantine of the patients and their companions during this difficult time.



REQUIRED DOCUMENTS:

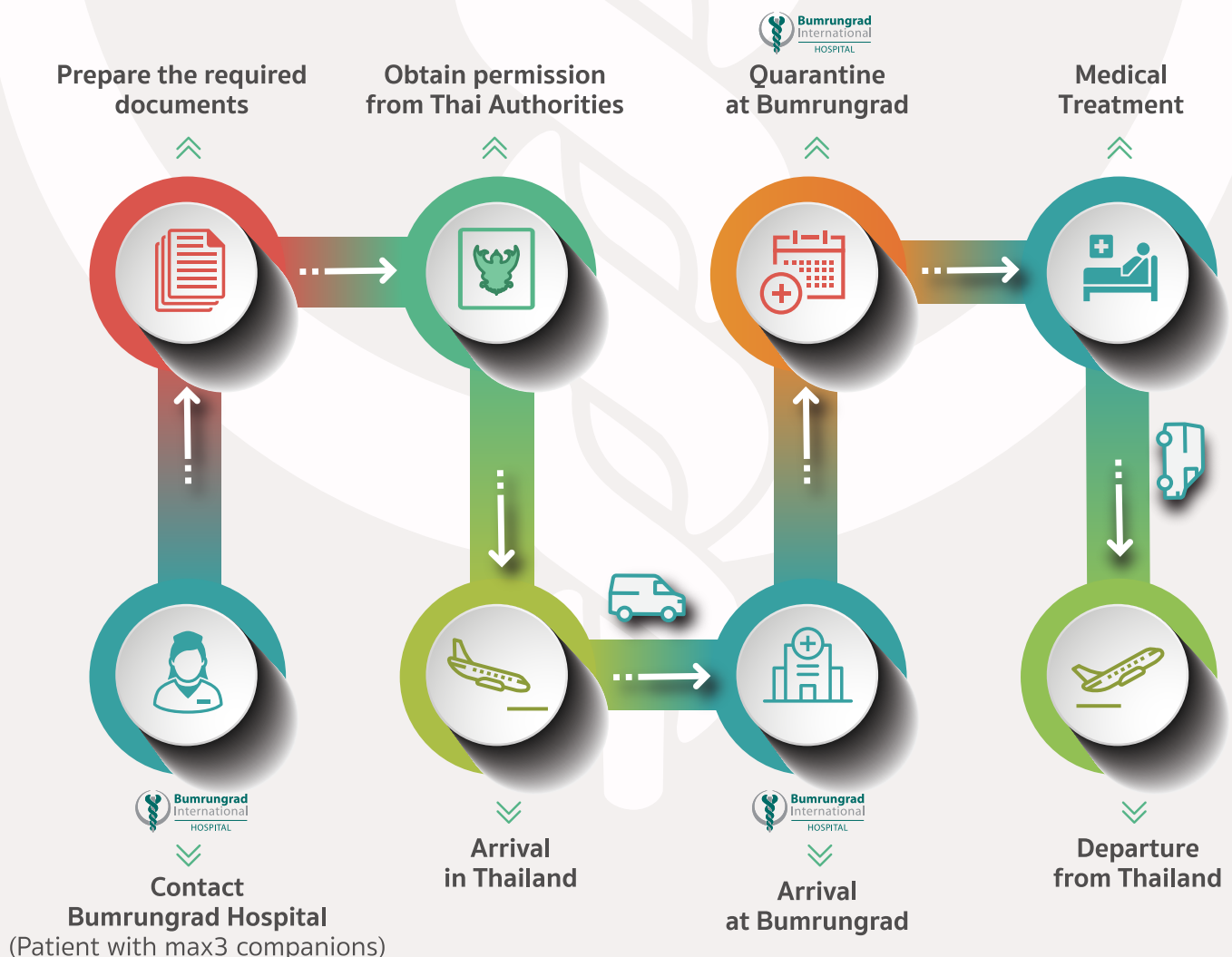
- Copy of the patient's passport with a certified signature (newly signed).
- Copy of the companion's passport(s) with certified signature(s) (newly signed) [max. 3 companions].
- Updated medical report with relevant investigation results.
- Referral letter from a doctor in current country, stating the need to seek for treatment in Thailand.
- Proof of financial status, e.g. bank statement.
- Insurance policy (or Guarantee letter from the Embassy) covering the treatment of COVID-19 incurred in Thailand, medical transportation and repatriation if needed, minimum amount of USD100,000 each, for the patient and each companion.
- Affidavit of support. (Only for patient with companions. Prepared by Bumrungrad International in attachment, signed by the patient and/or companions.)
- Letter of intention and consent for quarantine. (Prepared by Bumrungrad International in attachment, signed by the patient and/or companions.)
- Flight ticket. (if available)
- Fit-to-travel or Fit-to-fly certificate issued by a licensed doctor in the current country, within 72 hours before departure. **(Please do not seek for this item yet. We shall alert you when to visit the doctor for this certificate.)**
- COVID-19 test result within 72 hours before departure. **(DO NOT attempt to get the COVID-19 test before the approval is confirmed.)**

After receiving and processing the documents above, Bumrungrad International Hospital will submit a **Confirmation Letter** to the Thai authorities in order to request for a permission for the patient and companions to enter the Kingdom of Thailand. Once approved, a copy of the **Confirmation Letter** will be sent to the patient to be submitted to the Royal Thai Embassy in the current country, then the patient will receive the **Certificate of Entry (COE)** from the Embassy.

PROTOCOL FOR QUARANTINE IN BUMRUNGRAD INTERNATIONAL HOSPITAL:

- A patient and companion(s) will be subject to a quarantine in Bumrungrad International Hospital for the duration of 14+2 days from the day of arrival into the Kingdom of Thailand. (The first day of arrival is referred to as day 0 and quarantine is completed on day 15).
- Only one companion can stay with the patient in the negative-pressure room, the 2nd and 3rd companion(s) will be in a (separated) single room during the quarantine period.
- A patient will only be allowed to leave the room for medical investigations and procedures as required, while companion(s) will remain in the room throughout the quarantine period, except for visiting the patient at certain times of the day.
- Fever and respiratory tract symptoms will be monitored on a daily basis.
- Nasopharyngeal and oral swabs for real-time Polymerase Chain Reaction (rt-PCR) test for COVID-19 (SARS-CoV-2) will be performed 3 times: on day 0, 7 and 14.
- If the test result for COVID-19 is detectable (positive), the infected individual will be cared for in Bumrungrad International Hospital on their own expenses (under insurance coverage, conditions may apply).
- The approvals from the Embassy of the patient's nationality as well as the Ministry of Foreign Affairs are needed before returning home (the process takes 2 – 3 days).

Foreign nationals, who are permitted to enter the Kingdom of Thailand as patients (see page 3) seeking for medical care, can only be quarantined in the hospital upon arrival.





ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

Patients and their companions, who are currently in the following countries, are allowed to submit for consideration to enter the Kingdom of Thailand for Alternative Hospital Quarantine (AHQ)

Ref: Ministry of Public Health, Thailand as of 1 September, 2020

1	Afghanistan	49	Greece	97	Oman
2	Albania	50	Grenada	98	Pakistan
3	Algeria	51	Guatemala	99	Panama
4	Andorra	52	Guinea	100	Papua New Guinea
5	Angola	53	Guyana	101	Paraguay
6	Antigua and Barbuda	54	Haiti	102	Poland
7	Armenia	55	Honduras	103	Portugal
8	Australia	56	Hong Kong (Chinese special administrative region)	104	Qatar
9	Austria	57	Hungary	105	Rwanda
10	Azerbaijan	58	Iceland	106	San Marino
11	Bahamas	59	Ireland	107	Saudi Arabia
12	Bahrain	60	Italy	108	Senegal
13	Barbados	61	Ivory coast	109	Serbia
14	Belarus	62	Jamaica	110	Seychelles
15	Belgium	63	Japan	111	Singapore
16	Belize	64	Jordan	112	Slovakia
17	Benin	65	Kazakhstan	113	Slovenia
18	Bhutan	66	Kenya	114	South Korea
19	Bosnia and Herzegovina	67	Kuwait	115	Sri Lanka
20	Botswana	68	Kyrgyzstan	116	St Kitts and Nevis
21	Brunei Darussalam	69	Laos	117	St Lucia
22	Bulgaria	70	Latvia	118	St Vincent and the Grenadines
23	Cambodia	71	Lebanon	119	Sudan
24	Canada	72	Lesotho	120	Suriname
25	Cape Verde	73	Liberia	121	Sweden
26	Chile	74	Libya	122	Switzerland
27	China (People's Republic of China including Macau)	75	Liechtenstein	123	Syria
28	Congo	76	Lithuania	124	Taiwan
29	Costa Rica	77	Luxembourg	125	Tajikistan
30	Croatia	78	Malaysia	126	Tanzania
31	Cuba	79	Maldives	127	Thailand
32	Cyprus	80	Mali	128	Togo
33	Czech	81	Malta	129	Trinidad and Tobago
34	Denmark	82	Mauritius	130	Tunisia
35	Dominica	83	Moldova	131	Turkey
36	Dominican Republic	84	Monaco	132	Uganda
37	Ecuador	85	Mongolia	133	Ukraine
38	Egypt	86	Montenegro	134	United Arab Emirates
39	El Salvador	87	Mozambique	135	United Kingdom
40	Equatorial Guinea	88	Myanmar	136	Uruguay
41	Eritrea	89	Namibia	137	Uzbekistan
42	Estonia	90	Nepal	138	Venezuela
43	Eswatini	91	Netherlands	139	Vietnam
44	Fiji	92	New Zealand	140	Yemen
45	Finland	93	Nicaragua	141	Zambia
46	France	94	Niger	142	Zimbabwe
47	Georgia	95	North Macedonia		
48	Germany	96	Norway		

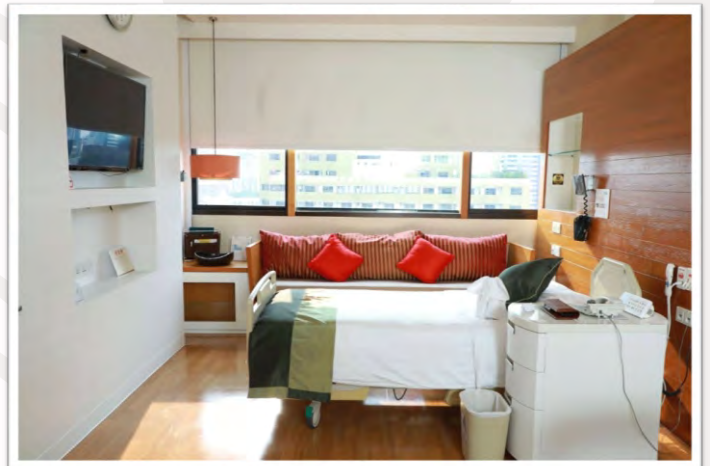
QUARANTINE PACKAGE COST

- **1 patient** from **THB 67,500**
(1 regular room*)
- **1 patient + 1 companion** from **THB 97,500**
(1 regular room*)
- **1 patient + 2 companions** from **THB 157,500**
(2 regular rooms*)
- **1 patient + 3 companions** from **THB 217,500**
(3 regular rooms*)

*Inclusion: Regular room charge for 15 nights, 3 meals per day and 3 COVID-19 tests (on day 0, 7 and 14) with daily fever monitoring.

Remarks:

- The actual cost may vary, e.g. additional inpatient or ICU charges, depending on the patient's condition.
- Additional room charge of **THB 2,000 / night** will be incurred, in case the patient is in the ICU and the 1st companion is in the regular room alone.



For more information, please, contact
Bumrungrad's Medical Transport Department (24/7):

Tel: +66 2011 3333

Email: MedicalTransport@bumrungrad.com