

## ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

Due to the COVID-19 pandemic, the Thai authorities imposed the regulations regarding a permission to enter the Kingdom of Thailand, including the quarantine upon arrival.

Bumrungrad international hospital remains ready to accept the patients to provide state-of-the-art healthcare as well as quarantine of the patients and their companions during this difficult time.



### **DOCUMENTS REQUIRED FOR THE APPROVAL PROCESS:**

- 1. A patient's passport copy with a certified signature.
- 2. A companion's passport(s) copy(ies) with a certified signature(s). [max. 3 companions, 1 only preferred]
- 3. An updated medical report with relevant investigation results.
- 4. A Referral Letter from a doctor in the current country, stating the need to seek treatment in Thailand.
- 5. A Vaccination Certificate, stating its name, a manufacturer and lot number of vaccine with a provider's or center's name.
- 6. A proof of financial status, e.g. bank statement.
- 7. An Affidavit of Support.\* (Only for patient with companions.)
- 8. A Letter of Intent and Consent for Quarantine.\*
- 9. A Communicable Diseases Screening Form.\*
- 10. A Travel Advice and Assessment Before Medical and Surgical Care Form.\*

### \*No. 7 – 10: Prepared by Bumrungrad International, filled out and signed by the patient and/or companions.

Relevant documents will be submitted to the Thai authorities for approval. Once approved, a copy of the stamped **Confirmation Letter** will be sent to the patient to apply for the **Certificate of Entry (COE)** in the current country via the internet <a href="https://coethailand.mfa.go.th">https://coethailand.mfa.go.th</a>. Thai <a href="medical">medical</a> visa application is also required at this stage.

### **DOCUMENTS REQUIRED PRIOR TO DEPARTURE:**

- 1. The Certificate of Entry (COE).
- 2. A valid Thai visa.
- 3. An insurance policy covering COVID-19, minimum amount of USD100,000 each, for the patient and companion(s). [Complimentary from the hospital]
- 4. A flight ticket. (if available)
- 5. A COVID-19 test result within 72 hours before departure. (**DO NOT** attempt to get the test <u>before</u> the approval is confirmed.)
- 6. A Fit-to-fly certificate within 72 hours before departure. (Not required by Thai authorities. Please check with your airlines, if this document is needed.)

## ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

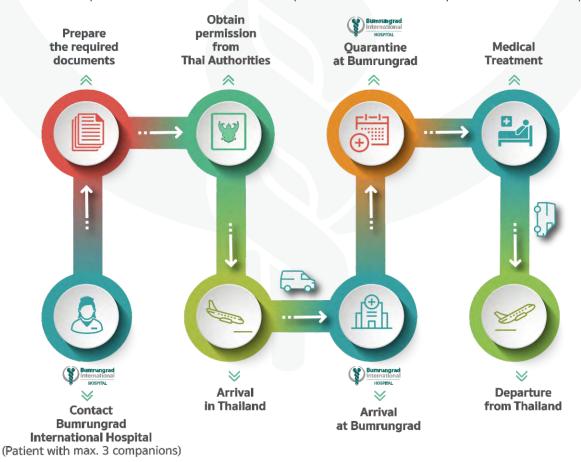
### PROTOCOL FOR QUARANTINE IN BUMRUNGRAD INTERNATIONAL HOSPITAL:

- Quarantine for 14 (plus 1-2) days upon arrival into Thailand.
- Arrival (as shown on ticket) 12:01am midnight to 6:00pm = day 1. Arrival 6:01pm to 12:00am midnight = day 0, the next morning = day 1.
- Completion of quarantine on day15.
- One companion in the same room with the patient. 2nd and 3rd companions in their own rooms, one room each.
- A patient and companions must remain in the room at all times, except for medical investigations and procedures.
- A fever and respiratory tract symptoms monitoring.
- Swabs for COVID-19 (rt-PCR) x 3 times: on day 0-1, 7 and 14).
- Positive COVID-19 case admitted in Bumrungrad International on their own expenses (under insurance coverage, conditions may apply).
- Smoking not allowed.
- Premature return / repatriation not allowed by Thai authorities.

Foreign nationals permitted to enter Thailand as patients can only be guarantined in the hospital.

### IN ORDER TO MITIGATE THE RISK OF COVID-19 THROUGHOUT THE TRAVEL, INCLUDING GROUND AND AIR TRANSPORTATION, PATIENTS AND THEIR COMPANION(S) SHOULD:

- Wear mask and maintain appropriate distancing in the public area at all times.
- Wash their hands often with soap and water for at least 20 seconds.
- If soap and water are unavailable, use an alcohol-based hand sanitizer with at least 60% alcohol content.
- Bring sanitation wipes with them. Avoid touching their eyes, hands and mouth. Cover their mouth and nose with their bent elbow or tissue when coughing or sneezing.
- In addition to above practices, wear mask and wipe their seats and tray with sanitation wipes.





# ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

Patients and their companions, who are currently in the following countries, are allowed to submit for consideration to enter the Kingdom of Thailand for Alternative Hospital Quarantine (AHQ)

Ref: Ministry of Public Health, Thailand as of 10 June, 2021

1	Afghanistan	45	Grenada	89	Portugal
2	Albania	46	Guatemala	90	Qatar
3	Algeria	47	Guinea	91	Romania
4	Andorra	48	Guyana	92	Russia
5	Angola	49	Haiti	93	Rwanda
6	Antigua and Barbuda	50	Honduras	94	Saint Kitts and Nevis
7	Armenia	51	Hong Kong	95	Saint Lucia
8	Australia	52	Iceland	96	Saint Vincent and
		_			Grenadines
9	Austria	53	Indonesia	97	San Marino
10	Azerbaijan	54	Iran	98	Saudi Arabia
11	Bahamas	55	Ireland	99	Senegal
12	Bahrain	56	Israel	100	Seychelles
13	Barbados	57	Jamaica	101	Singapore
14	Belarus	58	Japan	102	Slovenia
15	Belize	59	Kazakhstan	103	
16	Benin	60	Kuwait	104	
17	Bhutan	61	Kyrgyz	105	Spain
18	Bolivia	62	Laos	106	Sri Lanka
19	Botswana	63	Latvia	107	
20	Brunei Darussalam	64	Lesotho	108	Suriname
21	Cabo Verde	65	Liberia	109	
22	Cambodia	66	Libya	110	Syria
23	Canada	67	Lithuania	111	Taiwan
		•			
24	Chile	68	Luxemburg	112	Tajikistan
25	China	69	Macau	113	Tanzania
26	Colombia	70	Malaysia	114	Thailand
27	Congo	71	Mali	115	Togo
28	Costa Rica	72	Malta	116	Trinidad and Tobago
29	Côte d'Ivoire	73	Mauritius	117	Tunisia
30	Croatia	74	Monaco	118	Uganda
31	Cuba	75	Mongolia	119	United Arab Emirates
32	Cyprus	76		120	United Kingdom
33	Denmark	77	Morocco	121	United States of
00	Deminark	•	Morocco		America
34	Dominican	78	Mozambique	122	Uzbekistan
35	Egypt	79	Myanmar		Venezuela
36	El Salvador	80	Namibia	124	Vietnam
37	Equatorial Guinea	81	New Zealand	125	
38	Eritrea	82	Nicaragua	126	Zambia
39	Eswatini	83	Niger	127	Zimbabwe
40	Fiji	84	Norway		
41	Finland	85	Oman		
42	Georgia	86	Panama		
43	Germany	87	Papua New Guinea		
44	Greece	88	Peru		



## ALTERNATIVE HOSPITAL QUARANTINE (AHQ) AT BUMRUNGRAD INTERNATIONAL HOSPITAL

#### PACKAGE COST

### Cost for the patient varies, depending on the condition.

Package cost for a companion staying with the patient in the same room: **THB 30,500** (only 1 companion is encouraged, during the suspension.)

Package cost for a companion with his/her own room (if any\*): THB 68,000 each.

\*2 rooms: the patient and the 1st companion stay in 1 room and the 2nd companion in another room.

\*3 rooms: the patient and the 1st companion stay in 1 room while the 2nd and 3rd companions in one room each.

**Inclusion:** Room charge for 15 nights (quarantine only, no inpatient care), 3 meals per day and 3 COVID-19 tests with daily fever monitoring.

#### Remarks

- A deposit of THB 100,000.00 for the patient (for the quarantine package and treatment), as well as the full amount of quarantine package cost for companion(s) will be requested.
- The package price cannot be divided or applied to any discount.
- The quarantine package costs (non-refundable according to usage) are required to be paid and settled before arrival to make a reservation for AHQ package.
- The actual cost and a deposit amount upon arrival may vary, e.g. additional inpatient or ICU charges, depending on the patient's condition.
- · The doctor's fee upon arrival is included.
- The specialists' fees and other treatment costs not included in the package.
- The room size: 30 sq. m (323 sq. feet).
- An additional room charge of THB 2,000 / night will be incurred, in case the patient is in the ICU and the 1st companion is in the room alone.
- Available payment options: <a href="https://www.bumrungrad.com/en/patient-finance-and-insurance-information">https://www.bumrungrad.com/en/patient-finance-and-insurance-information</a>
- Lists of insurance we accept: <a href="https://www.bumrungrad.com/en/patient-services/insurance">https://www.bumrungrad.com/en/patient-services/insurance</a>





For more information, please contact Bumrungrad's Medical Transport Department (24/7):

Tel: +66 2011 3333

**Email:** MedicalTransport@bumrungrad.com